

## **JACQUELIN F. DRUCKER, ESQ.**

ARBITRATOR

Jacquelin F. Drucker maintains a national and international practice devoted exclusively to arbitration of labor, employment, and commercial cases. She serves as a permanent labor arbitrator under dozens of collective bargaining agreements and in a wide variety of industries, including manufacturing, health care, entertainment, utilities, mining, law enforcement, education, financial services, retail, glass, trucking, airlines, pharmaceuticals, railway, food service, chemicals, construction, warehousing, and all levels of government, to list only a few. Ms. Drucker also arbitrates ERISA matters, such as MPPA withdrawal cases and trustee deadlocks. In handling disputes that arise under corporate ADR systems and pursuant to individual employment contracts, Ms. Drucker has arbitrated cases involving a full range of actions, including: claims of all forms of statutory discrimination; FLSA challenges; alleged breaches of individual employment contracts of executives, sales agents, physicians, entertainers, attorneys, and other personnel; and claimed breaches of non-compete, trade-secret, and anti-poaching clauses. She serves on the Class Action and Large Complex Case Panels of the American Arbitration Association (AAA).

Ms. Drucker is on the adjunct faculty of Cornell University School of Industrial and Labor Relations (ILR) and the Cornell Institute on Conflict Resolution, where she teaches programs on various labor-management and employment-law issues, including labor and employment arbitration. Previously, she served for several years as Cornell ILR's Director of Programs for Neutrals. Ms. Drucker was the designer of and lead instructor for the AAA's 1999/2000 nationwide training program for its Employment Arbitration Panel and was one of four lead trainers for the AAA's 2002-2006 nationwide advanced employment arbitrator training program. In 2002 and 2003, Ms. Drucker traveled to The Republic of Panamá to present a training program that she developed, at the request of that country's government, for its labor arbitrators and mediators. In 2004, she conducted training for Bermuda-based labor arbitration advocates.

During her 30-year career in labor relations and employment law, Ms. Drucker practiced law on the management side, spent several years as a union lobbyist, and, before relocating to New York City in 1990, served as the General Counsel, Vice Chair, and Executive Director of the then newly formed Ohio Employment Relations Board. She was instrumental in the development of Ohio's collective bargaining law, the formation of its adjudicatory and impasse-resolution board, and the operation of the state's labor mediation service. While engaged in the private practice of law, Ms. Drucker litigated a variety of employment discrimination claims, handled NLRB matters, and served as counsel to the Governor's Task Force on Collective Bargaining.

Ms. Drucker is a Governor of the National Academy of Arbitrators (NAA) and served as Chair of the NAA's 2006 Annual Meeting. She has played numerous leadership roles in bar associations and other professional groups, including Chair of the New York State Bar Association's Labor and Employment Law Section, Neutral Co-Chair of the ABA Labor and Employment Law Section's Committee on ADR in Labor and Employment Law, and Chair of the Labor Relations and Employment Law Committee of the New York County Lawyers' Association. Ms. Drucker currently serves as Neutral Chair of the ABA's Regional CLE Programs Committee and is the official liaison to the NAA from the ABA's Labor and Employment Law Section. In 2006, Ms. Drucker was elected to the National Executive Board of the Labor Relations and Employment Association (LERA, formerly IRRA).

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Ms. Drucker has written and lectured extensively on employment and labor law and ADR. She is Editor in Chief of *ADR in Employment Law*, a treatise that is being produced by the American Bar Association and will be published in 2007 by BNA, Inc., is associate editor of *Discipline and Discharge in Arbitration* (Brand, ed., ABA/BNA Books, Inc., 1998), and a contributing author of *The Common Law of the Workplace: The Views of Arbitrators, Second Edition* (St. Antoine, ed., NAA/BNA Books, Inc., 2005). She is the sole author of *Collective Bargaining Law in Ohio* (788 pp, West Publishing, 1993), which frequently is cited by Ohio's highest courts and is regarded as the definitive treatise in the field of labor law and impasse resolution in the state. Her recent articles include "Arbitral Disclosures: Protecting the Process and Giving Meaning to the Right to Choose the Decision-Maker," *Metropolitan Corporate Counsel*, November 2003; "Employment Arbitration: Structure, Law, and Practice," *2003 National CLE Conference on Labor and Employment Law* (LEI, Inc., 2003); "The Evolving Role of Arbitration in the Workplace," *University of Louisville 2001 Carl Warns Institute* (2002); "Manifest Disregard of the Law: Why Written 'Reasoned Awards' Are Preferred in Employment Arbitration," *Conflict Management*, Spring 2001 (ABA Litigation Section, ADR Committee). Ms. Drucker also is an Education Director for Interactive Employment Training, Inc.'s CD-ROM, "What Supervisors Need to Know about Sexual Harassment." Ms. Drucker's recent speaking engagements include the New Jersey Judicial College ("What Judges Need to Know about Arbitration"), the Law Education Institute in Snowmass, Colorado ("Dealing with Abuses in the Arbitration Process"), Association of the Bar of the City of New York ("The Use of ADR in Employment Class Actions"), the 2004 Annual Meeting of the Labor and Employment Law Section of the ABA ("Ethics in Labor and Employment ADR"), the 2004 Annual Meeting of the Business Law Section of the ABA ("Arbitration of Employment Claims"), the 2004 Mid-Winter Meeting of the Ethics and Professional Responsibility Committee of the ABA Labor and Employment Law Section ("Ethics in Employment Arbitration"), and the 2004 Pacific Coast Labor Law Conference ("Dealing with Threats and Violence in the Workplace: An Arbitrator's Perspective").

Ms. Drucker was inducted in 2003 as a Fellow of the College of Labor and Employment Lawyers and in 2005 as a Fellow of the American Bar Foundation. She holds a J.D. with honors from The Ohio State University College of Law, where she served as Chief Justice of the Moot Court Governing Board and won various brief-writing and oral-argument competitions as a member of the National Moot Court Team.

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